tired
strong
lonely
human
homeless
hopeful
brave
survivor
unemployed
hungry
mental illness
determined
detached
community
poverty
father mother
friend
resilient
respectful
thanked
angry
sister
siblings
neighbor
misunderstood
visited
employed
scared
persecuted
survivor
addiction
children
Our Mission
To individually assess and serve the homeless and near homeless, while broadening community awareness and involvement with the homeless.

Our Vision
To be the nationally recognized agency for leading its local communities in providing effective, comprehensive services to the homeless and near homeless.

Our Core Values
RESPECT  I We operate with respect for clients, donors, one another, and the wider community. We work with respect for the structure, mission, and vision that we share.
TEAMWORK  I We provide support to one another, working cooperatively throughout the organization to ensure that we meet goals together.
MISSION-DRIVEN  I JOURNEYS’ mission is to individually assess and serve the homeless and near homeless, while broadening community awareness and involvement with the homeless. Everything we do is driven toward that mission.
COMMITMENT  I We work with urgency and commitment to fulfill our mission and goals and strive for excellence and quality in all we do.
Looking Forward to the Future

Last year’s annual report was a retrospective, a celebration of the 25th Anniversary of PADS and the pioneers who set this organization on its journey. This year we look forward, which in many ways is a more difficult task.

Winston Churchill once noted, “It is wise to look ahead, but difficult to look further than you can see.” Implicit in that observation was that looking ahead was something leadership demands. With that in mind, we made the decision to conduct an organizational assessment of the agency—to get a more complete picture of how JOURNEYS operates, and how we can perform better as we look to the horizons ahead.

We would be less than honest if we said the process was easy. And while the implementation of the assessment has not been fully completed, we are well on our way. Through the dedication of the Board of Directors and the JOURNEYS staff, we are building a stronger organizational foundation for carrying out our initiatives.

One of the outcomes of the assessment was the establishment of long-term goals for JOURNEYS. We spent considerable time listening to the staff and brainstorming. “What would we do if money was not a factor?” The staff—those with their boots on the ground—are the experts, and the Board wanted to know what the future of homeless services looked like to them. Every staff member arrived at the session with notes in-hand, full of ideas on how to move JOURNEYS forward.

Four principal three-year goals came out of that session:

- Plan for permanent supportive housing and transitional housing.
- Move towards a year-round shelter season.
- Adding new and expanded client services.
- Creating an improved networking and community relations program.

“Our human compassion binds us together, not patronizingly, but as human beings with our common suffering in need of friendliness.”

NELSON
Each of these goals will benefit the clients and community in tangible ways, but collectively they provide a means of seeing out over the horizon where JOURNEYS not only continues to fulfill its mission, but in that fulfillment establishes the agency as one of the state’s model community service organizations. That’s what we see looking forward, and that’s our overarching goal.

With an eye to the future, we have also solidified our financial position. Two years ago we were in debt; this fiscal year closes with a cash surplus in our bank account. This transformation was achieved not only through the hard work of our dedicated staff and Board of Directors, but also the support of thousands of donors, volunteers and sponsors who so generously give of time and treasure for a cause they believe in so deeply.

Nelson Mandela said, “Our human compassion binds us the one to the other—not in pity or patronizingly, but as human beings who have learnt how to turn our common suffering into hope for the future.”

You can see that every day at JOURNEYS, where we re-dedicate ourselves to ensuring that the future of homelessness is one of hope and not despair. To that end, we remain committed, and ever grateful for the support of our community.

LISA ECKERT
President | Board of Directors

BETH NABORS
Executive Director

Lisa Eckert
Beth Nabors
Phil’s Journey

Phil’s experience with JOURNEYS was not unusual from the agency’s perspective. He was our client for only a few months, but during that short period the changes he experienced turned his life upside down. Working with us, he was able to get his feet back on the ground.

Phil came in for services as he was going through a divorce, a time during which he found himself living in motels. The high cost of this kind of housing left him unable to save for a down payment on an apartment of his own; and further, it left him with precious little for necessities like food. He had a job, but the divorce proved very costly; and his ability to house himself in motels was rapidly coming to a conclusion. More importantly, Phil had urgent concerns about his children’s welfare in his wife’s custody, as he had observed during visits that they had unexplainable bruises.

JOURNEYS worked closely with Phil to help meet his immediate needs, getting him food and referrals for rental assistance so he could begin to look for more stable and affordable housing. His JOURNEYS’ counselor also explained what his rights were as a father, encouraging him to take the children to a hospital for examination if they showed signs of neglect or abuse. Staff also worked with him to help update his resume, and assisted him in finding a better paying job to support himself more effectively during this trying time.

Less than three months after first coming to the HOPE Center, Phil finds himself in a much better situation. He has a new job and his own apartment, and he no longer needs supportive assistance. He has also gained custody of his children—after taking them to the hospital during one of his scheduled visitations, social workers found evidence of potential child abuse under their mother’s care. Today the children are safe, and Phil is on solid ground with a new job, new apartment, and renewed confidence; an outcome realized with the help he received at JOURNEYS.
What is the HOPE Center? The HOPE Center is a day resource center that provides **free services** to the homeless and those at risk of becoming homeless. Services offered include:

- Case management
- Mental health counseling
- Referrals for pro-bono professional services
- Vocational counseling
- Supportive housing counseling

Additional HOPE Center services include a food pantry, hot meals, clothing closet, laundry and shower facilities, access to voice mail and mailbox, and transportation services to medical appointments and job interviews. A family nurse practitioner offers free healthcare every week, including help accessing free or reduced cost prescriptions for clients.

What do we do? Through our programs and services our professional staff works **every day solving** the crisis of homelessness in our communities. Counselors and case managers work with homeless and at-risk individuals and families to set them on a path to a better life. We have three principal goals:

1. Get people off the streets and into permanent housing
2. Keep people at risk of losing their homes in permanent housing
3. Help those in need keep their jobs, find employment, or get the income benefits for which they qualify

Who do we help? The face of homelessness has changed over the years. Today’s homeless are not only middle-aged men, they are also women, children and families. The new face of homelessness looks something like this:

- 35% of our client base is at risk of becoming homeless while 65% is actually homeless
- 25% are families with children
- 15% are children under the age of 18
- 26% are single women and 45% are single men

Some HOPE Center Statistics.

- On average, the HOPE Center moves 2 households per week from homelessness to permanent housing.
- By providing food, clothing and vocational and mental health counseling, the HOPE Center prevents (on average) 6 individuals per week from losing their homes.
- In an average week, the HOPE Center helps 6 individuals find employment, keep employment or get the unemployment insurance benefits they qualify for.
- During the shelter season, between the PADS Program and the HOPE Center, JOURNEYS serves over 200 meals per day.

provided over 34,000 various individuals...all free of charge.
The 2015/2016 PADS Shelter season is upon us; the various sites are busy preparing for another season. On behalf of the homeless men, women, and children who will receive food and shelter from our eighteen faith-based communities, as well as JOURNEYS’ board, staff, and volunteers, we join hands and continue our commitment to providing hope and counsel to those going through difficult times.

Every evening from October 1st through April 30th, volunteers will welcome those who live in our community and find themselves homeless. These struggling neighbors will be welcomed with open arms by the community—by volunteers who freely give their all, understanding that through giving we receive gifts beyond purchase.

We extend to all members of the Northwest community our sincere gratitude for opening your hearts to the homeless. To the many corporations and area groups who assist with donations, we thank you. Whether from individuals or organizations, the commitment of time and resources is essential to our mission and something whose value we never take for granted.

In an ideal world there would be fewer residents in need of our services, warmer days during the bitter winter, and ample nutrition for those who may or may not eat today; but the present situation is what we and they face, and while we work to achieve those ideals that we hold dear (a roof over one’s head, a safe and secure environment for one’s children, gainful employment and good health), the real world demands that we continue doing all for the present, to giving to those of genuine need in our community, so that all our futures may be better.

With the support we continue to receive, I look forward to the future with both hope and confidence.

PAT HARRINGTON | Shelter Director

“Real generosity towards the future lies in giving all to the present.”

ALBERT CAMUS
## Service Area

**SERVICE AREA** | **CLIENTS SERVED**
--- | ---
Arlington Heights | 112
Barrington | 7
Bartlett | 1
Bensenville | 1
Buffalo Grove | 9
Deerfield | 1
Des Plaines | 83
Elk Grove Village | 24
Glenview | 3
Hanover Park | 6
Hoffman Estates | 39
Morton Grove | 2
Mount Prospect | 48
Niles | 16

**PADS SITE** | **LOCATION** | **GUEST VISITS** | **MEALS SERVED**
--- | --- | --- | ---
All Saints Lutheran Church | Palatine | 394 | 1,182
Christ Lutheran | Palatine | 1,184 | 3,552
Christus Victor Lutheran Church | Elk Grove Village | 697 | 2,091
Congregational United Church of Christ | Arlington Heights | 1,152 | 3,456
First Presbyterian | Arlington Heights | 969 | 2,907
First United Methodist | Arlington Heights | 900 | 2,700
Holy Family Catholic Community | Inverness | 959 | 2,877
Kingswood United Methodist | Buffalo Grove | 765 | 2,295
Our Lady of the Wayside Catholic | Arlington Heights | 364 | 1,092
Our Saviour’s Lutheran | Arlington Heights | 907 | 2,721
Palatine Presbyterian | Palatine | 751 | 2,253
Prince of Peace Lutheran | Schaumburg | 708 | 2,124
St. Alphonsus Catholic | Prospect Heights | 917 | 2,751
St. James Catholic | Arlington Heights | 1,209 | 3,627
St. Mark Lutheran | Mount Prospect | 1,340 | 4,020
St. Mary Catholic Church | Des Plaines | 662 | 1,986
Trinity United Methodist | Mount Prospect | 878 | 2,534
Willow Creek Community Church | South Barrington | 1,138 | 3,414

**TOTAL 2014/2015** | **15,894** | **47,682**

Over the next year, the Development Department will be focusing on a number of short and long term goals and objectives. JOURNEYS has been very fortunate in the past with our dedicated group of faith and civic partners, volunteers, and donors. We will be building upon this past success to grow community awareness, financial support, and additional partnerships.

In service of our mission to broaden community awareness, we will be seeking additional opportunities to showcase the work of JOURNEYS. This will include charity fairs, civic group presentations, and speaking engagements for our top level staff members.

Our year long schedule of signature events will continue with the upcoming Bid for HOPE in October 2015, our Women’s Luncheon in April 2016, and the SUPERHERO 5K in June 2016. The Young Professionals Board will also be complimenting this schedule with their own sponsored activities.

The entire Development staff looks forward to this upcoming year of growth and an increased focus on highlighting the good work and continued successes of all of our programs and services. We are grateful for all of the continued financial support and partnerships as we work to serve our neighbors in need.

SUZANNE PLOGER | Director of Development

“The life of a man consists not in seeing visions and in dreaming dreams, but in active charity and in willing service.”

HENRY WADSWORTH LONGFELLOW
Executive Director shenanigans at the Palatine Rotary Oktoberfest!

Annual Meeting of the Board of Directors September 2014

SUPERHERO for the Homeless 5K in Downtown Palatine

Board member, Kurt Knuth and wife Barb enjoying the Tap House Grill fundraiser in downtown Palatine

Young JOURNEYS supporters Brett and Cassidy

Garden of Giving Women's Luncheon at Inverness Country Club

Bid for HOPE at Medinah Country Club
**Financials**

### Statement of Financial Position

<table>
<thead>
<tr>
<th></th>
<th>2014-15</th>
<th>2013-14</th>
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<tbody>
<tr>
<td><strong>ASSETS</strong></td>
<td></td>
<td></td>
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<tr>
<td>Cash</td>
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<td>Receivables and Prepaid Expenses</td>
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<td>Property &amp; Equipment, Net of Depreciation</td>
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<td><strong>Total Assets</strong></td>
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<td><strong>LIABILITIES AND NET ASSETS</strong></td>
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<td>Due to Affiliate</td>
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<td>Accounts Payable and Accrued Expenses</td>
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<td><strong>Total Liabilities</strong></td>
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<td>Unrestricted Net Assets</td>
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<td>Temporarily Restricted Net Assets</td>
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<td><strong>Total Liabilities and Net Assets</strong></td>
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### Statement of Activities

**REVENUES**

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<tr>
<th>Source</th>
<th>2014-15</th>
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<tr>
<td>Federal Government</td>
<td>$172,729</td>
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<tr>
<td>Individuals</td>
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<td>Foundations</td>
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<td>Faith Community</td>
<td>84,129</td>
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<td>Corporate &amp; Corporate Matching</td>
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<td>United Way</td>
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<td>Local Government</td>
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<td>Service Clubs</td>
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<td>School Fund Raisers</td>
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<td><strong>Agency Revenues</strong></td>
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<td>$815,026</td>
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**EXPENSES**

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<tr>
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<td>Client Programs &amp; Services</td>
<td>$438,547</td>
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<td>PADS Program</td>
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<td>Administration</td>
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<td><strong>Agency Expenses</strong></td>
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<td><strong>Agency Income</strong></td>
<td>$15,936</td>
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**EVENTS**

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<td><strong>Net Event Income</strong></td>
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<td>$86,773</td>
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<tr>
<td><strong>Total Net Income</strong></td>
<td>$117,579</td>
<td>$144,577</td>
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</table>
Analysis of Revenues and Expenses

REVENUES
Revenues come from many different sources.

EXPENSES
Between our Client Programs & Services and the PADS Program over 70% of expenses support client services.
On behalf of Journeys’ clients, staff, board of directors, and volunteers, we acknowledge the generosity of the following individuals, families, organizations, faith communities, government agencies, foundations, and businesses that have made a positive impact on the lives of others through their support. This list does not include the thousands of volunteers and community members who have made in-kind donations of time and goods totaling nearly $1,000,000. Only the top twenty in-kind donors are recognized here. The agency regrets the omission of the names of any individual or organization.

INDIVIDUALS

$20,000+
Estate of Samuel Zagaria
Anonymous

$10,000-$19,999
Gerald & Denise Fitzgerald

$7,500-$9,999
Friends of Journeys
Mary Ann Holbrook

$5,000-$7,499
Susan Erickson
Randall Kiner
Taylor O’Malley
Suzanne & Andrew Plummer
Glenn & Catherine Schneider
Andrew, Katherine & Jack Terry
Jim & Helen Wagner

$1,000-$4,999
Kenneth Aman
Robert & Mary Edith Arnold
Tom & Kristy Carlson
Tom & Susan Carroll
Miciaia Cassidy & Brad Steinkamp
Jeanne & Warren Cobbs
Steve Cosmos
Jennifer & Michael Covey
Antinette Daker
William Darnico
Chris & Tony Davis
Nancy Denny
John & Anne Doyle
Jason & Lisa Eckert
Lisa Eckert
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John & Rosemary Fynns
Catherine & Christopher Gaddis
Ginny & Rick Godek
Stephen & Shawn Griffin
Gordon & Elaine Gunderson
Terrence & Judith Kane
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Kurt & Barb Kuth
Sue Kanakil
Kelly & Tom Langfelder
Dan & Jennifer Leahy
Robert & Bernie Leibold
Nancy & Rob Lincoln
Gretchen Ludwig
Carolyn & Mark Lumia
Marcia Marshall
James & Kathy McKin
Patrick & Karen McMahon
Carol Merritt
Vernon & Fran Mills
Karen Mills
Richard & Beverly Moody

Barbara Morris
James Moser
John Nelson
John & Lynn Papadia
Daniel Petka
Rae Ellen Pistone
Dean & Jennifer Popish
Tim & Cooper Raynor
Stephanie & Timothy Reifriess
Patricia Reimer
Michael & Deborah Rohrwasser
Evin & Jason Rosenberg
Tom & Mary Ellen Schuman
Eni & Liesa Seyring
John & Kim Simon
Maxine & Steve Sukerek
Richard & Margaret Sykes
Michael & Patricia Thomsen
Ann Trautsch
Jim & Bonnie Wagner
Suzanne & Kenneth Wester
Ben & Judith Witz

$500-$999
Allan & Joane Ayers
Suzanne & Roger Bassi
Mark Belkeda
Mary Jo Bolding
Cal Bonniver
William Brandeis
William Cadigan
Bill Cadigan
David Chaplin
Kara & Trent Coleman
Winfred Davis
James & Barbara Dohnal
Christian & Brian Frank
Don & Karen Froelich
Laurel Gazu
Patrick & Susan Geegan
Sue Geegan
Stew Gilips
Lori Grinarow
John Hanert
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Noreen Robinitus
Sister Doris Ann Samsen
Allen & Nancy Schmelter
Clifford Schultz
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Jeny Stelling
Steve Smith
Al & Cynthia Stockeell
Tim & Evelyn Swint
Robert & Janice Tate
Patrick & Heather Thornton
Debbie Tranter
Julie & Ed Turner
James & Jean Ulrich
Bonnie & Jim Wagner
Bill & Barbara Walsh

$100-$499
Valerie Abrazos
Gwen Adams
Thomas & Marilyn Adams
Robert & Dorothy Albright
Elaine Alden
Loren Alar
Marylin Amundsen
Lauren Anderson
Dana Anderson
Kate Anderson
Mark & Carol Anderson
W. Franklin Appleby Jr.
Ericka Arbour
Chris Armbruster
Joseph Arippo
Oren Azar
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Sue Baratta
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Mary Brophy
Marna Brostoff
Linda & Don Bruhaker

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Michael & Carole Bulakowski
Libby Bullock
Helen & William Bums
Elizabeth Bartelow
Amma Cadigan
Connie Campbell
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Susan Clapper
Jeff & Suzanne Cohodes
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Henry & Imogene Coleman
Patrick Collins
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Michael & Nancy Connolly
Lori Conway
David & Connie Corbett
Donald & Mary Ann Cronauer
Sheila Cruz
Paul & Diane Culhane
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Rachel Harter
Craig & Phyllis Hartmann
G. L. & Helf
Robert & Virginia Heller
Kristen & Chris Hemmer
June Hemesky
Lisa Hergesheimer
John & Robin Hess
Richard & Jeanne Hids
William & Elizabeth Hinch
Scott Hinch
doug & Cynthia Hikes
Betty Holland
Jim & Peggy Hopkins
Don & Ruth Howard
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Rosemary Hume
Dr. Shefield & Susan Hyde
Michael Irem
Rosemary Irim
Suryria Jabben
Richard & Nancy Jackson
Jim Jennings
Burt & Sally Jenson
Ruthanne Johnson
Mark Johnston
Susan Kahle
John Kapinos
Daniel Karsky
Pete Kassab
WJ Wesley & Ann Kee
Brian & Anne Keanen
Dave and Kristen Keil

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2014/15 Donors

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Monica Geis
Gianluca Gelsomini
Ines Gerardi
Nick Giannone
Oliver & Andrea Girke
Renee Gladstone-Brady
Terry Glass
Wayne & Linda Godzik
Kathleen Golden
Harold & Joyce Goldenberg
Beth Gonnell
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Jennifer Hong
Ronald & Jane Horgenboorn
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John Junker
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Rajesh Kannan
Gilda Karu
Susan Katte
Stephanie Kaulich
Gloria Kazmer
Gary & Iona Kazmer
Amy Kelleher
Joseph & Kelly Karne
Caroline Kennedy
Kathleen Kennedy
Shahine Khan
Molly Kieker
Kenneth & Anna Kieliszewski
Ken Kessler
Robert & Barbara King
David Kingman
Melinda Kittel
John & Diane Kirschner
Kittel Family
Sean Kletfeld
Susan Klepper
Richard & Ann Knap
Karlin Konula
Patti and Robert Koury
Ken & Sue Kovalli
Sandra Kreiling
James Kruczinski
Thomas & Jean-Anne Kriaek
Joan Kruah
Lynn Kuemmel
Carolyn Kukurba
Walter & Esther Kunz
Muray Kuriland
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For more information call Suzanne Ploger, Director of Development at 847 963 9163 x20.
We hope you will join us in lending a hand to those along The Road Home.

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**Phone 847 963 9163**  
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